



# Accessibility Conformance Report

Revised Section 508 Edition  
(Based on VPAT® Version 2.5Rev)

April 27, 2026

## Product Information

Name of Product/Version: eQube®-MI

Report Date: March 05, 2026

Contact Information: [Ananthraman@1eq.com](mailto:Ananthraman@1eq.com)

Product Description:

eQube-MI is a low / no-code integration platform that supports API integration, enterprise application integration, orchestration, synchronization, and migration across systems.

Evaluation Methods Used:

- Automated scanning for accessibility issues
- Manual keyboard-only navigation testing
- Screen reader compatibility testing
- Color contrast verification
- Validation of programmatic accessibility including labels, roles, states and values.
- Review of help documentation and support materials for accessibility considerations.

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## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines.

| Standard/Guideline                                                                                      | Included In Report                                |
|---------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>                                                | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | (Yes)                                             |

## Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product meets the criterion without known accessibility defects.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

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**Table 1: Success Criteria, Level A**

| Criteria                                                                             | Conformance Level  | Remarks and Explanations                                                                                                                                                                                 |
|--------------------------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">1.1.1 Non-text Content</a> (Level A)                                     | Partially Supports | Alt text missing for eQube logo image on home page.<br>Most icons, images, buttons, and graphical elements include visual indicators and text labels describing their purpose.                           |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)              | Not Applicable     | The product has no multimedia.                                                                                                                                                                           |
| <a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)                               | Not Applicable     | The product has no multimedia.                                                                                                                                                                           |
| <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A) | Not Applicable     | The product has no multimedia.                                                                                                                                                                           |
| <a href="#">1.3.1 Info and Relationships</a> (Level A)                               | Supports           | eQube-MI uses structured UI components including labeled form fields, tables with header associations, and hierarchical navigation structures to convey relationships programmatically.                  |
| <a href="#">1.3.2 Meaningful Sequence</a> (Level A)                                  | Supports           | The DOM order of elements matches the visual reading order, ensuring that a logical sequence is programmatically determinable.                                                                           |
| <a href="#">1.3.3 Sensory Characteristics</a> (Level A)                              | Not Applicable     | The product does not use any sensory characteristics.                                                                                                                                                    |
| <a href="#">1.4.1 Use of Color</a> (Level A)                                         | Supports           | Color is not the sole method to convey information; icons and text labels are used. Status indicators and workflow states are presented with both color indicators and textual context where applicable. |
| <a href="#">1.4.2 Audio Control</a> (Level A)                                        | Not Applicable     | The product has no multimedia.                                                                                                                                                                           |
| <a href="#">2.1.1 Keyboard</a> (Level A)                                             | Supports           | Core functions such as navigation, and form element access are available using keyboard navigation.                                                                                                      |
| <a href="#">2.1.2 No Keyboard Trap</a> (Level A)                                     | Supports           | Users can navigate away from interactive components using standard keyboard controls.                                                                                                                    |
| <a href="#">2.2.1 Timing Adjustable</a> (Level A)                                    | Not Applicable     | Time limits are not used.                                                                                                                                                                                |
| <a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)                                    | Not Applicable     | There is no moving, blinking or scrolling content.                                                                                                                                                       |
| <a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)                     | Not Applicable     | No portion of the screen flickers or flashes.                                                                                                                                                            |
| <a href="#">2.4.1 Bypass Blocks</a> (Level A)                                        | Supports           | The application uses a consistent navigation sidebar and structured content layout allowing users to move between major functional areas.                                                                |
| <a href="#">2.4.2 Page Titled</a> (Level A)                                          | Supports           | Application pages and entity views include descriptive titles indicating the current context.                                                                                                            |
| <a href="#">2.4.3 Focus Order</a> (Level A)                                          | Supports           | Focus moves logically between sidebar navigation, content pages, and interactive controls.                                                                                                               |

| Criteria                                                  | Conformance Level | Remarks and Explanations                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) | Supports          | The text of links and their surrounding text, list or table cell (with marked up table headers), is sufficient to describe their purpose.                                                                                                                                |
| <a href="#">3.1.1 Language of Page</a> (Level A)          | Supports          | 'English' is set as the locale/language on product UI and documentation.                                                                                                                                                                                                 |
| <a href="#">3.2.1 On Focus</a> (Level A)                  | Supports          | Interface components do not trigger unexpected changes when receiving focus.                                                                                                                                                                                             |
| <a href="#">3.2.2 On Input</a> (Level A)                  | Supports          | Changes on the page are not triggered automatically without user awareness.                                                                                                                                                                                              |
| <a href="#">3.3.1 Error Identification</a> (Level A)      | Supports          | Input validation errors are identified and displayed through screen reader announcements using validation of messages and logs.                                                                                                                                          |
| <a href="#">3.3.2 Labels or Instructions</a> (Level A)    | Supports          | Labels or instructions are provided when the product requires user input.                                                                                                                                                                                                |
| <a href="#">4.1.1 Parsing</a> (Level A)                   | Supports          | Elements in HTML content have complete start and end tags, are properly nested, do not contain duplicate attributes, and have unique IDs.                                                                                                                                |
| <a href="#">4.1.2 Name, Role, Value</a> (Level A)         | Supports          | HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, CAPTION, etc. Additional state information is programmatically exposed to HTML controls, such as whether a field is 'required'. |

**Table 2: Success Criteria, Level AA**

| Criteria                                                         | Conformance Level | Remarks and Explanations                                                                                                                                                                 |
|------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">1.2.4 Captions (Live)</a> (Level AA)                 | Not Applicable    | No live video content.                                                                                                                                                                   |
| <a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA) | Not Applicable    | No multimedia content requiring audio description exists on the product UI, Help, or documentation.                                                                                      |
| <a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)              | Supports          | The product UI and dashboards maintain a high contrast between foreground text and background for both Snowflake and Midnight themes.                                                    |
| <a href="#">1.4.4 Resize text</a> (Level AA)                     | Supports          | Text across the product UI can be resized using browser zoom or OS-level UI settings. Documentation (online help and deployment guides) also scales with standard browser functionality. |
| <a href="#">1.4.5 Images of Text</a> (Level AA)                  | Supports          | No images of text are used; all labels and instructions use actual text. Icons, graphs, and charts have textual labels, patterns, or tooltips for screen readers.                        |

| Criteria                                                                   | Conformance Level | Remarks and Explanations                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">2.4.5 Multiple Ways</a> (Level AA)                             | Supports          | Users can access entities via multiple methods: search, listing, charts, links, and menu.<br>Help Documentation and In-App help can be accessed from multiple options.                                                                                         |
| <a href="#">2.4.6 Headings and Labels</a> (Level AA)                       | Supports          | Product UI elements, table columns, configuration options, and labels use clear, consistent headings.<br>Documentation headings match UI workflows for intuitive navigation.                                                                                   |
| <a href="#">2.4.7 Focus Visible</a> (Level AA)                             | Supports          | Focus is indicated when navigating via keyboard for the UI components, including dropdowns, buttons, checkboxes, etc., and help pages.<br>All modals, pop-ups, and dialog boxes retain visible focus for accessibility.                                        |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)                         | Supports          | 'English' is set as the locale/language on product UI and documentation.                                                                                                                                                                                       |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)                     | Supports          | Pages that are grouped together into sets with a common navigation mechanism utilize that navigation mechanism in the same fashion, with navigation elements appearing in the same relative order each time.<br>Navigation for help pages is also consistent.  |
| <a href="#">3.2.4 Consistent Identification</a> (Level AA)                 | Supports          | Images and controls are used and identified consistently throughout the product.                                                                                                                                                                               |
| <a href="#">3.3.3 Error Suggestion</a> (Level AA)                          | Supports          | Error panes, alerts, error notifiers, and mails provide error suggestions.<br>Logs provide detailed error messages.<br>When input errors are detected, they are described to the user in text, including identifying the item where the error occurred.        |
| <a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) | Supports          | Data is validated for input errors, allowing users to identify and correct any mistakes.<br>Before final submission, users can review, edit, and confirm their data.<br>eQube-MI prevents invalid scripts using syntax highlighting and functional validation. |

**Table 3: Success Criteria, Level AAA**

| Criteria                                                                   | Conformance Level | Remarks and Explanations       |
|----------------------------------------------------------------------------|-------------------|--------------------------------|
| <a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)              | Not Applicable    | The product has no multimedia. |
| <a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) | Not Applicable    | The product has no multimedia. |
| <a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)          | Not Applicable    | The product has no multimedia. |
| <a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)                        | Not Applicable    | The product has no multimedia. |

| Criteria                                                        | Conformance Level  | Remarks and Explanations                                                                                                                                                             |
|-----------------------------------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)           | Partially supports | Enhanced contrast is available in some UI areas but not consistently across all components.                                                                                          |
| <a href="#">1.4.8 Visual Presentation</a> (Level AAA)           | Partially supports | Users can zoom and adjust layout via browser or system, but full control over spacing (line height, word spacing, etc.) may not be supported across all UI areas like canvas/editor. |
| <a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) | Supports           | UI uses actual text for labels and forms.                                                                                                                                            |
| <a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)       | Partially supports | Most features are accessible via keyboard; however, some drag-and-drop interactions in Process canvas may require a mouse.                                                           |
| <a href="#">2.2.3 No Timing</a> (Level AAA)                     | Supports           | No strict time limits for completing any configuration tasks are expected.                                                                                                           |
| <a href="#">2.2.4 Interruptions</a> (Level AAA)                 | Supports           | User workflows (Process creation and API configuration) are not interrupted automatically.                                                                                           |
| <a href="#">2.2.5 Re-authenticating</a> (Level AAA)             | Supports           | Session re-authentication does not cause data loss; users can save and continue workflows.<br>Session timeout behavior exists; warning mechanisms are present in the deployment.     |
| <a href="#">2.3.2 Three Flashes</a> (Level AAA)                 | Supports           | No flashing or blinking content present in UI or documentation.                                                                                                                      |
| <a href="#">2.4.8 Location</a> (Level AAA)                      | Supports           | Navigation structure from menu indicates user location within the application.                                                                                                       |
| <a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)      | Supports           | Most links/buttons have descriptive labels; icons also have tooltips to provide additional context.                                                                                  |
| <a href="#">2.4.10 Section Headings</a> (Level AAA)             | Supports           | UI sections and pages are logically grouped and labeled.                                                                                                                             |
| <a href="#">3.1.3 Unusual Words</a> (Level AAA)                 | Partially Supports | Technical terminology may not include inline definitions. Few definitions are provided in documentation.                                                                             |
| <a href="#">3.1.4 Abbreviations</a> (Level AAA)                 | Partially Supports | Abbreviations (API, XML, and JSON) are used without expansion in UI.                                                                                                                 |
| <a href="#">3.1.5 Reading Level</a> (Level AAA)                 | Partially Supports | Content is technical and intended for developers; may exceed lower secondary reading levels.                                                                                         |
| <a href="#">3.1.6 Pronunciation</a> (Level AAA)                 | Not Applicable     | No requirement for pronunciation guidance in UI or documentation.                                                                                                                    |
| <a href="#">3.2.5 Change on Request</a> (Level AAA)             | Supports           | Actions occur only on explicit user action; no unexpected context changes.                                                                                                           |
| <a href="#">3.3.5 Help</a> (Level AAA)                          | Supports           | Help documentation and guides are available, but contextual help is also present for all UI elements in the application.                                                             |

| Criteria                                                 | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                    |
|----------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) | Partially Supports | Data entered by the user is checked for security vulnerabilities and input errors, and the user can correct them if required.<br>Validation and confirmation dialogs prevent errors.<br>Not all submissions are reversible. |

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria                          | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                              |
|-----------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision              | Not Applicable     | eQube-MI is not tested without vision.<br>Testing is input based on keyboard, mouse, etc.<br>Braille display is not supported.<br>Visual alerts (notifications or popups) are available but not audible.                                                                                              |
| 302.2 With Limited Vision         | Partially Supports | For users with low visibility, zoom features of browsers are available to improve the visibility.<br>eQube-MI provides expandable panes and maximize option on some popups for better visibility, though this option is not present on all screens.                                                   |
| 302.3 Without Perception of Color | Supports           | Notifiers and status indicators do not rely on color alone; text is also displayed.<br>Icons are not color dependent, and tooltips are supported.<br>Charts and graphs include labels or patterns to differentiate data.<br>Contrast between foreground and background is sufficient for readability. |
| 302.4 Without Hearing             | Supports           | All features of eQube-MI are available without hearing.<br>There are no audio alerts provided.<br>Alerts like mails and notifications are shown visually.                                                                                                                                             |
| 302.5 With Limited Hearing        | Supports           | eQube-MI features are not dependent on hearing.<br>Default audio output works with headphones or earphones, and users can adjust device volume.<br>Alerts like mails and notifications are shown visually.                                                                                            |
| 302.6 Without Speech              | Supports           | All features of eQube-MI are operable without user speech.<br>There is no voice input provided.                                                                                                                                                                                                       |
| 302.7 With Limited Manipulation   | Supports           | eQube-MI can be operated without fine motor control or simultaneous actions.                                                                                                                                                                                                                          |

| Criteria                                                       | Conformance Level | Remarks and Explanations                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                |                   | Pointer technology is supported to allow users to interact through pointer devices to select, click, or navigate elements. Keyboard shortcuts (Save, Create, Undo, and Open Help) are supported to perform certain actions.                                                                                                |
| 302.8 With Limited Reach and Strength                          | Supports          | eQube-MI UI allows point-and-click or keyboard input; extended reach is not required.                                                                                                                                                                                                                                      |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          | Instructions, labels, and messages are written in simple and understandable language. Help documentation, In-App Help, About pages, and deployment guide are provided for users to understand the modules. Validation messages, warnings, emails, and alerts are provided for clear guidance to help users resolve issues. |

#### Chapter 4: [Hardware](#)

Notes: These criteria are all 'Not Applicable' because the product is not Hardware.

#### Chapter 5: [Software](#)

| Criteria                                                              | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA                            |                    |                                                                                                                                                                                                                                                                                                  |
| <a href="#"><b>502 Interoperability with Assistive Technology</b></a> |                    |                                                                                                                                                                                                                                                                                                  |
| 502.2.1 User Control of Accessibility Features                        | Not Applicable     | eQube-MI relies on OS level accessibility features. It does not provide its own platform-level accessibility features, so this requirement does not apply.                                                                                                                                       |
| 502.2.2 No Disruption of Accessibility Features                       | Supports           | eQube-MI does not disrupt or disable accessibility features of other products or operating systems. Accessibility features of other products remain functional while using the application.                                                                                                      |
| <b>502.3 Accessibility Services</b>                                   |                    |                                                                                                                                                                                                                                                                                                  |
| 502.3.1 Object Information                                            | Supports           | Menus are presented in text, and they also include associated icons and tooltips. Checkboxes, buttons, tables, and radio buttons indicate object state visually using check mark, blank indicator, etc. Checkboxes and radio buttons are labeled or given context by subsequent row information. |
| 502.3.2 Modification of Object Information                            | Partially Supports | Few dropdown values can be changed using keyboard arrows + Enter. Some keyboard shortcuts are available for actions (Save, Create, Undo, and Open Help). Checkboxes, radio buttons, and panes cannot be modified via assistive technology.                                                       |

| Criteria                              | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                              |
|---------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 502.3.3 Row, Column, and Headers      | Supports           | Row, Column, and Headers are appropriately identified for information present in the tables.                                                                                                                                                                                                          |
| 502.3.4 Values                        | Partially Supports | Checkboxes, radio buttons, buttons, and panes display values visually but are not programmatically exposed to assistive technologies.                                                                                                                                                                 |
| 502.3.5 Modification of Values        | Partially Supports | The Tab-Key allows you to move the cursor to the next field. Arrow keys allow access to the contents of different modules. Shift+Tab allows to move back the cursor to the original position. Not all buttons in dialogs and embedded panes respond to keyboard activation or assistive technologies. |
| 502.3.6 Label Relationships           | Supports           | Checkboxes, radio buttons, dropdown lists, and text input fields are labeled or associated with contextual information such as adjacent text or table row descriptions.                                                                                                                               |
| 502.3.7 Hierarchical Relationships    | Supports           | eQube-MI elements such as menus and tables are structured in a logical hierarchical manner. Few menu items and table content follow a consistent parent-child relationship structure. Process hierarchies and Transaction steps are displayed in accessible tree or table views.                      |
| 502.3.8 Text                          | Supports           | Textual information including menu items, labels of elements, and table contents are displayed correctly, making them programmatically determinable.                                                                                                                                                  |
| 502.3.9 Modification of Text          | Supports           | Users can enter and modify text within input fields using the keyboard. Standard text editing operations such as typing, deleting, and updating text are supported.                                                                                                                                   |
| 502.3.10 List of Actions              | Partially Supports | While many UI elements support user action through keyboard, certain components are not programmatically exposed to assistive technologies.                                                                                                                                                           |
| 502.3.11 Actions on Objects           | Partially Supports | Some elements such as checkboxes, radio buttons, and panes are not fully supported for assistive technology interaction.                                                                                                                                                                              |
| 502.3.12 Focus Cursor                 | Partially Supports | Keyboard focus is available for several interactive elements including text fields, buttons, and panes and dropdown lists in the forms. However, Process canvas does not support this.                                                                                                                |
| 502.3.13 Modification of Focus Cursor | Partially Supports | Users can navigate fields using the Tab key and Shift+Tab to move forward and backward between fields. Arrow keys allow access to the contents of different modules. Some elements do not support full keyboard focus navigation.                                                                     |
| 502.3.14 Event Notification           | Partially Supports | Certain UI updates are provided to the user like success, warning and error notifiers.                                                                                                                                                                                                                |

| Criteria                                                                            | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                     |                    | Pop-ups opening on certain actions, change of status message for few fields, and mail notifications are provided to users.<br>Not all dynamic changes are communicated to assistive technologies.                                                                                                                                                                                                             |
| 502.4 Platform Accessibility Features                                               | Supports           | eQube-MI does not override operating system accessibility features such as display settings or assistive technology integrations.                                                                                                                                                                                                                                                                             |
| <b><u>503 Applications</u></b>                                                      |                    |                                                                                                                                                                                                                                                                                                                                                                                                               |
| 503.2 User Preferences                                                              | Supports           | eQube-MI does not override user-selected display attributes such as operating system color, contrast settings, and focus cursor or other accessibility configurations                                                                                                                                                                                                                                         |
| 503.3 Alternative User Interfaces                                                   | Partially Supports | eQube-MI provides keyboard navigation for few elements such as dropdowns, input test fields, etc. Complete interaction with all components through alternative input methods are not supported.                                                                                                                                                                                                               |
| <b><i>503.4 User Controls for Captions and Audio Description</i></b>                |                    |                                                                                                                                                                                                                                                                                                                                                                                                               |
| 503.4.1 Caption Controls                                                            | Not Applicable     | The product has no multimedia.                                                                                                                                                                                                                                                                                                                                                                                |
| 503.4.2 Audio Description Controls                                                  | Not Applicable     | The product has no multimedia.                                                                                                                                                                                                                                                                                                                                                                                |
| <b><u>504 Authoring Tools</u></b>                                                   |                    |                                                                                                                                                                                                                                                                                                                                                                                                               |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | Not Applicable     | eQube-MI is not an authoring tool used to create or edit documents or web content.<br>The product provides File Write and PDF Creator activities that programmatically generate or update output files such as CSV, JSON, TXT, and PDF using input data.<br>File activities (e.g., reading, writing, or modifying XML/CSV/other files) are part of Process automation and do not create content for end users |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable     | eQube-MI does not convert content from one format to another.<br>The product only writes data to output files through configured activities. Therefore, preservation of accessibility information during format conversion does not apply.                                                                                                                                                                    |
| 504.2.2 PDF Export                                                                  | Not Applicable     | eQube-MI includes a PDF Creator activity that generates PDF files from result set data.<br>However, the product is not an authoring tool and does not provide features to export PDF.                                                                                                                                                                                                                         |
| 504.3 Prompts                                                                       | Not Applicable     | The product does not provide prompts related to accessibility content creation.                                                                                                                                                                                                                                                                                                                               |
| 504.4 Templates                                                                     | Not Applicable     | eQube-MI does not provide built-in templates for creating documents or other content.                                                                                                                                                                                                                                                                                                                         |

## Chapter 6: [Support Documentation and Services](#)

| Criteria                                                         | Conformance Level | Remarks and Explanations                                                                                                                                                                                          |
|------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>601.1 Scope</b>                                               |                   |                                                                                                                                                                                                                   |
| <b><u>602 Support Documentation</u></b>                          |                   |                                                                                                                                                                                                                   |
| 602.2 Accessibility and Compatibility Features                   | Supports          | End-users have access to descriptions of the accessibility and compatibility features of eQube-MI at no additional charge.                                                                                        |
| 602.3 Electronic Support Documentation                           | Supports          | eQube-MI provides electronic documentation support like help pages and In-App Help, Deployment Guide, About page, and REST/Import-Export guides for understanding the features and functionality for each module. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Supported     | Non-Electronic Support Documentation is not supported by eQube-MI for people with disabilities.<br>Braille display is not supported.                                                                              |
| <b><u>603 Support Services</u></b>                               |                   |                                                                                                                                                                                                                   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports          | Users can contact support teams for guidance on eQube-MI accessibility features.                                                                                                                                  |
| 603.3 Accommodation of Communication Needs                       | Supports          | Support services can accommodate users with different communication needs via electronic channels like email, call, or chat.                                                                                      |

### Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.